



Pediatric Health Care Associates
Boston Children's
Primary Care Alliance

Dear Parent/Guardian,

We are writing to inform you of an important update to our office policy regarding appointment scheduling. In order to maintain the high standard of care we provide to all our patients; we must ensure that our financial responsibilities are managed effectively.

Starting September 3rd 2024, we will be unable to schedule any well visits for patients who have an outstanding balance of over \$750. If you have an outstanding balance, we kindly request that you contact our billing department at 978-535-1110 option 7 to discuss your account and arrange a payment plan if needed.

Please understand that this policy is necessary to help us continue offering the best possible care and services. Once your balance is resolved, we will be more than happy to assist you in scheduling your well visit.

We appreciate your understanding and cooperation. Should you have any questions or need further assistance, please do not hesitate to reach out to us.

Thank you for your attention to this matter and for being a valued patient.

Sincerely,

Pediatric Health Care Associates Billing Department

978-535-1110, Option 7



Peabody, MA
10 Centennial Drive
Peabody, MA 01960
[Tel: 978-535-1110](tel:978-535-1110)

Stoneham, MA
92 Montvale Ave., Suite 4100
Stoneham, MA 02180
[Tel: 781-832-2530](tel:781-832-2530)

Salem, MA
600 Loring Avenue
Salem, MA 01970
[Tel: 978-741-8366](tel:978-741-8366)

Lynn, MA
255 Boston Street
Lynn, MA 01904
[Tel: 781-599-1134](tel:781-599-1134)

Melrose, MA
467 Main Street
Melrose, MA 02176
[Tel: 781-665-5131](tel:781-665-5131)